

Wireless Internet Access

Durham Regional provides free wireless Internet access for portable computers and devices capable of receiving specific wireless signals. There are two methods for guest wireless Internet access, depending on location within the hospital.

For access from the hospital's main lobby (3rd floor):

- The SSID is broadcast = DRHGuest

For access from all other areas in Durham Regional:

- The wireless signal is 802.11b.
- SSID = guest (all lower case). This SSID is not broadcast.
(Note: there have been problems with Microsoft XP Service Pack 2 when using non-broadcast SSID. If you experience problems, Microsoft informational is available at <http://support.microsoft.com/kb/907405/en-us> or (800) MICROSOFT (642-7676).)

All wireless devices must have up-to-date virus protection in order to have access. Encryption is not required. Durham Regional does not provide wireless laptops and other wireless devices, and printers are not available via the DRH wireless network. If problems occur with accessing the Internet over the DRH wireless network, hospital staff cannot assist in making changes to our guests' devices or performing troubleshooting on these devices. Please access your owners' manual or seek other support services for assistance.

Please note:

- As with most public wireless "hot spots," the DRH wireless network is not secure. Therefore, it is possible other wireless users can intercept information being sent and received from your device. Consequently, you should be cautious and not transmit credit card information, passwords or any other sensitive personal information while using any wireless "hot spot."
- DRH will not be responsible for any personal information (e.g. credit card) that is compromised.
- DRH will not be responsible for any damage caused to your hardware or software due to electric surges, security issues or consequences caused by viruses or hacking.
- Your traffic will be monitored as a part of DRH's normal network management processes. You must use the DRH wireless network in a responsible manner, and in compliance with federal, state and local laws; including, but not limited to, not transmitting or receiving illegal or harmful material, committing fraud, or downloading copyrighted material. Violators are subject to having their wireless access at DRH revoked and/or civil or criminal legal penalties.
- Restriction and/or monitoring of a minor's access to the DRH wireless network are the sole responsibility of the parent or guardian.